

# Achat de billets de concert sur le site [www.markknopfler.com](http://www.markknopfler.com)

Connexion au site [www.markknopfler.com](http://www.markknopfler.com)



*join* (créer un compte)

*Sign in* (s'identifier, si le compte est déjà créé)

Pour acheter des billets, il faut tout d'abord créer un compte. Pour cela, cliquer sur *join* (joindre, c'est à dire créer un compte).

Créer un compte sur [www.markknopfler.com](http://www.markknopfler.com)

## Create an Account

Become a member of MarkKnopfler.com to participate in ticket presales, purchase items from the MarkKnopfler.com Store, and talk with fellow fans on the forums. Joining is free and easy!

Create Your Login Details

Email Address:  **Adresse email**

Member Name:  **Nom de membre (votre pseudo)**

**Vérifier si le nom est dispo**

Password:  **Mot de passe (doit contenir au moins 7 caractères et au moins 1 chiffre)**

Retype Password:  **Retaper le mot de passe**

Create Your Profile

Full Name: First Name  Last Name

Country: (Select a country)  **Pays (sélectionner France)**

Join the Mailing List

Sign up for the MarkKnopfler.com mailing list to receive regular newsletters from the site (and only the site) about Mark Knopfler, tour dates, ticket presales and more.

**Décocher si vous ne voulez pas recevoir la Newsletter**

Review and Accept the Agreements

[View the Privacy Statement](#) | [View the Terms of Use Statement](#)

To become a member of MarkKnopfler.com, click "Join Now." Clicking "Join Now" means that you have read and agreed to the MarkKnopfler.com Terms of Use and Privacy Statement and that you have agreed to receive periodic member-related emails.

**Joindre maintenant (appuyer ici pour valider)**

## S'identifier sur le site [www.markknopfler.com](http://www.markknopfler.com)

Une fois que le compte est créé, on peut s'identifier en tapant sur **Sign in**, la fenêtre suivant s'affiche.

The image shows a sign-in form titled "Sign into MarkKnopfler.com" with a "CLOSE X" button in the top right corner. The form contains the following elements:

- Email Address:** A text input field containing "jeanphilippe.goux@wanadoc". A yellow arrow points to this field with the label "Adresse email".
- Password:** A text input field. A yellow arrow points to it with the label "Nom de membre (votre pseudo)".
- Forgot your password:** A link below the password field.
- Remember me on this computer:** A checked checkbox with a label "Se rappeler de moi sur cet ordinateur".
- submit:** An orange button with the label "Soumettre (valider)".
- Error message:** Below the form, it says "We were unable to sign you in because of the following problem(s):" followed by a list item: "The email address and/or password you entered cannot be found in our database. Did you forget your password?"

At the bottom of the page, there is a "SUBTOTAL: €0,00" label.

Une fois connecté, votre pseudo s'affiche :



**Hi pyroaction (salut pyroaction)**

**STORE (magasin)**

Maintenant, il faut aller dans la boutique en appuyant sur le mot *Store* (magasin).

## Achat des billets de concerts

The screenshot shows the homepage of the Mark Knopfler Store. The main navigation bar includes links for NEWS, TOUR, ABOUT, GALLERY, MUSIC, LINKS, INTERACT, STORE, and NEWSLETTER SIGN UP. A secondary navigation bar includes TICKETS, ALBUMS, VIDEO/DVD, BOOKS, CLOTHING, and OTHER. The 'TICKETS' link is highlighted with a yellow arrow pointing to the 'Tickets de concert' section. The 'STORE' link is highlighted with a yellow arrow pointing to the 'Voir votre caddie' section. The 'Validier l'achat' button is also highlighted with a yellow arrow. The 'Featured Item' section is visible at the bottom left.

# MARK KNOPFLER

hi pyroaction | my account | sign out | help | search

NEWS TOUR ABOUT GALLERY MUSIC LINKS INTERACT STORE NEWSLETTER SIGN UP

TICKETS ALBUMS VIDEO/DVD BOOKS CLOTHING OTHER

**Tickets de concert** **Voir votre caddie**

Home > Store > Products

## Welcome to the official Mark Knopfler Store

Welcome Pyroaction

Thanks for stopping by the MarkKnopfler.com Store. Currently, the Store accepts Visa, MasterCard and Maestro credit cards

**Changer de monnaie (ici, l'Euro est sélectionné)**

Please note that ALL MARKKNOPFLER.COM SALES ARE FINAL. For more details, visit our Help page.


**Validier l'achat**

**Featured Item**

### Select a Currency

NUMBER OF ITEMS: 0  
SUBTOTAL: €0.00

You are shopping in Euros.

 ▼ change currency

**checkout** **view cart**

Ensuite, sélectionner l'achat des billets de concert en appuyant sur **Tickets**. La liste des concerts disponibles à la vente apparaît alors.

The screenshot shows the 'Tickets' page on the Mark Knopfler Store. The breadcrumb trail is 'Home > Store > Products > Tickets'. The 'Tickets' section is highlighted with a yellow arrow. The 'Acheter maintenant' button is also highlighted with a yellow arrow. The 'Select a Currency' widget is visible on the right side of the page.

Home > Store > Products > Tickets

## Tickets


**Acheter maintenant**

Date/Time	Artist	Venue	Location	
October 06, 2011	Bob Dylan with Mark Knopfler	O2 Dublin	Dublin, Ireland	<b>Buy Now</b>
October 08, 2011	Bob Dylan with Mark Knopfler	Braehead Arena	Glasgow, UK	<b>Buy Now</b>
October 09, 2011	Bob Dylan with Mark Knopfler	Braehead Arena	Glasgow, UK	<b>Buy Now</b>
October 10, 2011	Bob Dylan with Mark Knopfler	Manchester Evening News Arena	Manchester, UK	<b>Details...</b>
October 11, 2011	Bob Dylan with Mark Knopfler	Capital FM Arena	Nottingham, UK	<b>Details...</b>

### Select a Currency

NUMBER OF ITEMS: 0  
SUBTOTAL: €0.00

You are shopping in Euros.

 ▼ change currency

**checkout** **view cart**

## Customer Service

Returns Policy | Help | Technical Issues  
store@MarkKnopfler.com

Choisissez votre concert et appuyer sur **Buy Now** (Acheter maintenant).

## Bob Dylan with Mark Knopfler - Rockhall - Luxembourg, Luxembourg - October 21, 2011

Presale begins Saturday, July 16 at 12 pm CEST.

Our Price: €85.50 EUR

Includes the following charges:

- Base Price: €75.00 EUR
- MarkKnopfler.com Service Charge: €7.50 EUR
- Transaction Fee: €3.00 EUR

Standing, General Admission

Qty: 1

Add to Cart



**Debout, places non numérotées**

**Nombre de billets**

**Ajouter au caddie**

Delivery Method: Pick Up ?

**Livraison : Retrait sur place le jour du concert**

- Artist: Bob Dylan with Mark Knopfler
- Venue: Rockhall
- Venue Information Link: <http://www.rockhal.lu/en/agenda/>
- Location: Luxembourg, Luxembourg
- Doors Open: 6:30 pm
- Show Time: 8:00 pm
- Event Date: 10/21/2011
- Age Limit: All Ages
- Ticket Limit: 4 Per Order

### Select a Currency

NUMBER OF ITEMS: 0

SUBTOTAL: €0.00

You are shopping in Euros.



▼ change currency

checkout

view cart

### Customer Service

Returns Policy | Help | Technical Issues  
[store@MarkKnopfler.com](mailto:store@MarkKnopfler.com)

Dans cet exemple, nous avons choisi le concert du Luxembourg.

## Bob Dylan with Mark Knopfler - Antwerps Sportpaleis - Antwerp, Belgium - October 19, 2011

Presale begins Monday, July 18 at 9 am CEST.

Our Price: €91.75 EUR

Includes the following charges:

- Base Price: €80.50 EUR
- MarkKnopfler.com Service Charge: €8.00 EUR
- Transaction Fee: €3.25 EUR

Blocks 1-4, Rows 1-14

Qty: 1

Add to Cart



**Ici, c'est un concert avec places assises numérotées**

**Rows = rangées (en général la rangée 1 est près de la scène)**

Delivery Method: Pick Up ?

Dans cet autre exemple, les places sont assises et numérotées.

Sélectionner le nombre de place puis appuyer sur **Add To Cart** (Ajouter au caddie).

Voici le panier (**Shopping Cart**).

TICKETS ALBUMS VIDEO/DVD BOOKS CLOTHING OTHER

## Shopping Cart

**Payer**

Please review your shopping cart items below. You can remove any items as well as change the item quantity for all products except tickets. To purchase additional tickets, please return to the [Tickets category](#) and select the additional number that you would like to buy.

◀ Continue Shopping [Help](#) | [Customer Service](#) | [Returns Policy](#)

WE ACCEPT   

SUBTOTAL: €91.75 EUR  ▼

**proceed to checkout**

Items	Delivery Method	Quantity	Price
 Bob Dylan with Mark Knopfler - Antwerps Sportpaleis - Antwerp, Belgium - October 19, 2011 (Blocks 1-4, Rows 1-14) You have 9 minutes to complete checkout.	Pick Up	1	91.75 

**Détail du panier**

Enter a promo code:  **add promo code**

What is a promo code?

SUBTOTAL: €91.75 EUR  ▼

◀ Continue Shopping *****Vous avez un temps limité pour procéder au paiement du panier*****

**proceed to checkout**

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**flickr iLike facebook**

Appuyer sur **Proceed To Checkout** (Procéder au paiement).

## Fenêtre de paiement

Enter a New Credit Card **Entrer une nouvelle carte de crédit (lors de votre prochain achat, la carte sera mémorisée)**

VISA  MasterCard  Maestro

Card Number:  **N° de carte**

Expiration Date: (month)  / (year)  **Date d'expiration Mois / Année**

Card Verification Number:  Where is this? **Numéro de vérification (au dos de la carte)**

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Enter a New Billing Address **Entrer une adresse de facturation**

Enter the billing address as it appears on your credit card statement.

Full Name:   **Nom**

Line 1:  **Rue**

Line 2:  (Optional) **Adresse complémentaire**

City:  **Ville**

Country:  **Pays**

Department:  **Département**

Postal/Zip Code:  **Code postal**

Phone Number:  **N° de téléphone**

Email Address:  **Email**

Remember this payment method

[Cancel Your Order](#) **Continuer**

Après l'appui sur le bouton Continue, une fenêtre viendra alors confirmer votre achat.

Vous devriez recevoir un email de confirmation, puis plus tard un autre email qui vous indiquera vos numéros de places (le cas échéant).